

# Equipment Lifetime Warranty Certificate

Provides Lifetime service, repair parts, and labor coverage  
for the portable x-ray unit listed at the facility stated.

\_\_\_\_\_  
Facility Name

\_\_\_\_\_  
DIS Authorized Signature

\_\_\_\_\_  
Date coverage begins

\_\_\_\_\_  
Model Number

\_\_\_\_\_  
Serial Number

## Lifetime Repair • Hot Swap Replacement

Recalibration necessary 30-90 days after purchase date and once every 24 months after for the life of the equipment.

This coverage is provided in conjunction with manufacturer warranty.



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1-800-346-9729 • [www.vetxray.com](http://www.vetxray.com)

# VIP Lifetime Portable X-Ray Service Warranty

The Limited Lifetime warranty applies to eligible purchases made directly from Diagnostic Imaging Systems, Inc. (DIS) and its Dealers. Warranty coverage applies to the original owner and to the original product. DIS warrants that the unit shall be free from defects in material and workmanship from the date of purchase when the appliance system is used for veterinary purposes and maintained according to the requirements outlined in the Instruction manuals.

## What is covered in my warranty?

The original unit deemed defective will be repaired or replaced as long as you have owned the original unit and have had the regular 24 month calibration schedule since the date of purchase. Additionally, if the unit requires replacement, DIS reserves the right to replace the unit with one of equal or greater value. Freight and re-shipment costs Ground or Air Freight are shipped prepaid by Client for warranty claims.

## What is not covered?

Normal wear and tear, glassware\* ( xray tube, collimator bulb) and wearable parts such as, hand switches, which require regular maintenance and/or replacement in order to assure the proper functioning of your unit. As such, they are not subject to lifetime warranty coverage and are available for purchase at [www.vetxray.com](http://www.vetxray.com)  
Any unit that has been tampered with or Damage caused by misuse, abuse, negligent handling or mishandling in transit, consequential and incidental damages.

*\* Glassware comes with a 2 year warranty*

## Problems with your Unit/How to Get Service

If your unit fails to operate properly while in use under normal conditions within the warranty period, visit [www.vetxray.com](http://www.vetxray.com) for product care/maintenance self-help with our service report form. Our customer care and product specialists are also available at 605-519- 2153 to assist with product support and warranty services.  
Please note, you must call DIS to initiate a warranty claim.

## Certificate information

The original unit deemed defective will be repaired or replaced as long as you have owned the original unit and has had the regular scheduled DIS 24 month calibration service schedule since the date of purchase. Eligible purchases apply to specific limited offers and/or online configurations and subsequent order/shipment confirmations whereby the offer explicitly states the DIS 24 month calibration service on the schedule VIP  
Service guarantees had been completed.

**Lifetime Warranty Recalibration necessary 30-90 days after or before purchase  
every (2 years) 24 months after purchase for the life of the equipment**

Calibration Date: _____	Calibration Date: _____	Calibration Date: _____
Calibration Date: _____	Calibration Date: _____	Calibration Date: _____
Calibration Date: _____	Calibration Date: _____	Calibration Date: _____
Calibration Date: _____	Calibration Date: _____	Calibration Date: _____